

AJAY BHALLA, IAS



गृह सचिव  
Home Secretary  
भारत सरकार  
Government of India  
North Block,  
New Delhi

D.O. No. 40-6/2020-DM-I(A)

26<sup>th</sup> May, 2020

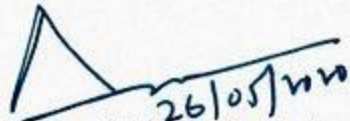
Dear Chief Secretary,

As you are aware that Ministry of Health & Family Welfare vide their Order dated 24.05.2020, has issued guidelines for International arrivals, including for quarantine arrangements.

2. As per these guidelines, protocol for Institutional Quarantine has been revised to 7 days followed by 7 days home quarantine after medical assessment.
3. It has been brought to the notice of this Ministry that Indian Nationals who were quarantined in hotels after their return from abroad were made to pay advance for 14 days. Since they can now leave for home quarantine after 7 days, the amount paid by them for the remaining 7 days needs to be refunded to them, which some hotels are refusing to refund.
4. You are requested to issue necessary directions to hotels earmarked/used for Institutional Quarantine to ensure that foreign returnees who were quarantined in hotels and paid advance of 14 days, shall be refunded their balance amount, without any delay.

With regards,

Yours sincerely,

  
26/05/2020  
(Ajay Bhalla)

**Chief Secretaries of All States**  
(As per Standard List attached)